



MICROSOFT COPILOT

WHERE CAN WE HELP OUR CUSTOMERS

MAY 2024

PASCAL VAN DER VENNET

01

Copilot (s)

02

Security

03

Identity

04

Data

05

Adoption

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AI is taking IT from the bicycle to the steam engine

01

Copilot (s)

Microsoft Copilot

Versions

(over 100)

- Copilot Free (*for individuals*)
- Copilot in Windows (*Edge; <http://copilot.microsoft.com>*)
- Copilot Pro (*for individuals*)
- Copilot for Sales (*CRM*)
- Copilot for Microsoft 365 (*Outlook, Teams, Word, PowerPoint, Excel, ...*)
- Copilot for Security
- Copilot for Azure
- GitHub Copilot
- Copilot Studio
 - **BUILD YOUR 'OWN' COPILOT**

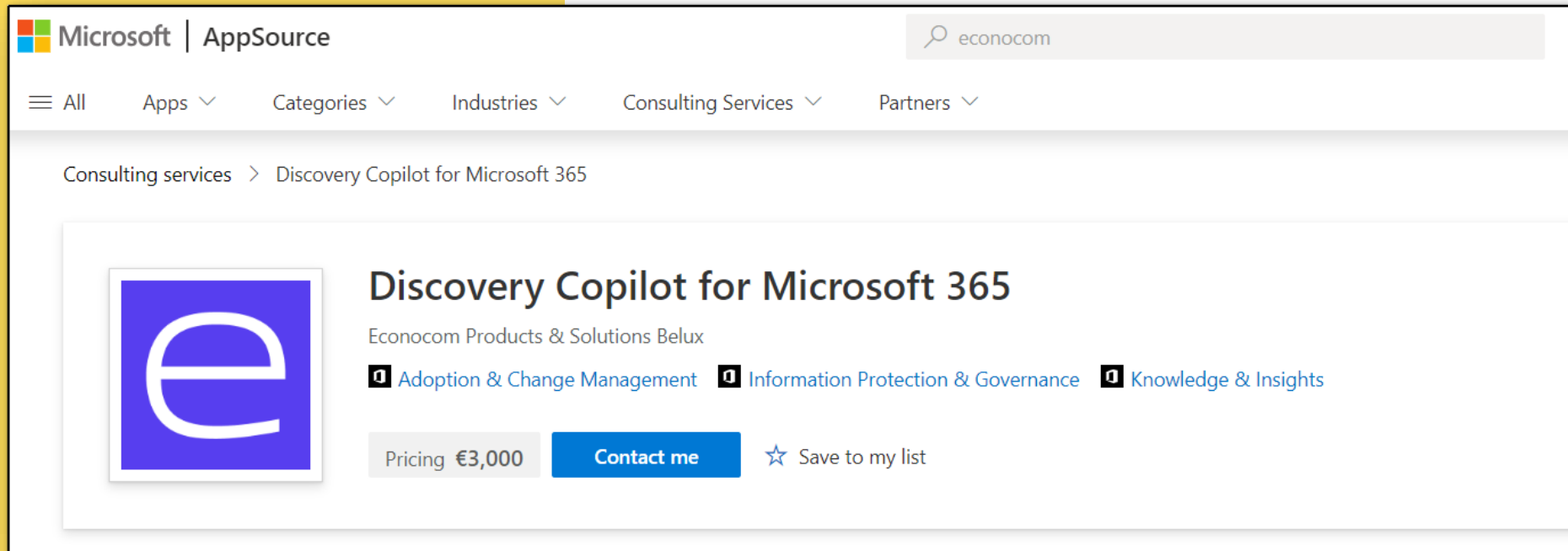
Microsoft Copilot is everywhere!



Microsoft Copilot

Initial workshop offering

- 3 workshops
 - **Assess** (*Needs & wants*)
 - **The art of the possible**
 - **Embark with confidence** (*How to get there*)



Discovery Copilot for Microsoft 365 – Microsoft AppSource

02

Security

Security

Zero trust approach



Risks?

- Unconditional sharing & oversharing (*Covid*)
- (Generating) documents where Security is not set or not inherited
- Having access to data without knowing (*unconscious*)

What can we do?

- Security Assessment related to M365
- Help define strategy & policies
- Data Loss Prevention policies, labelling, ...

Apps/Tools

- Defender
- Purview

03

Identity

Identity



Risks?

- Getting access to a user account makes it easy to get access to all data, no need to search!
- Hyper realistic fraud (*voice, image, video*)

What?

- Inventory of used and non used profiles
- Personae definition
- Conditional access

Apps/Tools

- Entra-ID (former Azure AD)
- Multi-factor authentication, SSO



04

Data

Data



Risks

- Old, redundant, obsolete and trivial data is used for AI
- Data is not accessible (*not online*)

What?

- What is data, and is it actual?
 - Files
 - Database
 - Other: mails, meetings, metadata, agenda, ...
- Where is my data

Apps/Tools

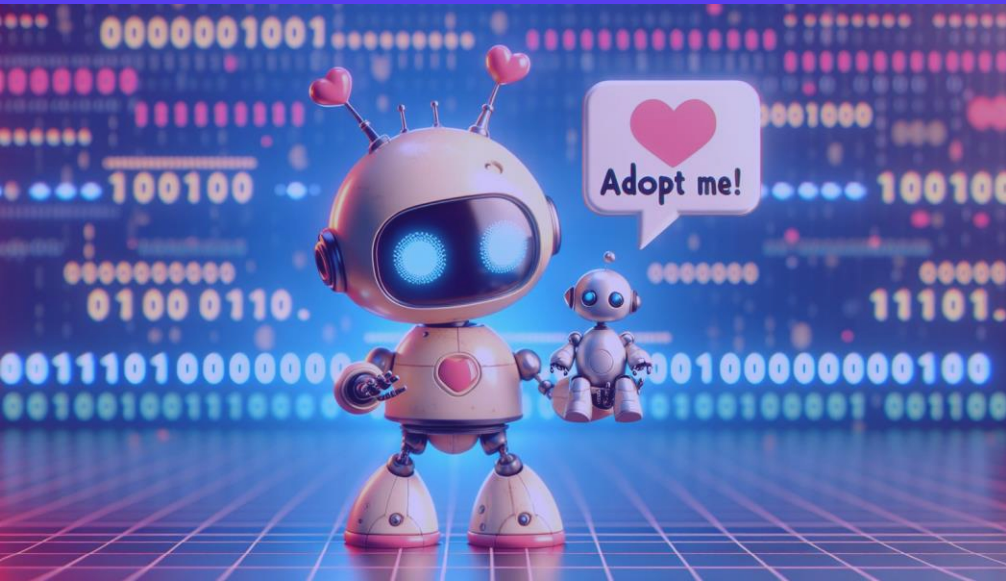
- SharePoint
- Onedrive

DATA IS THE LIFEBLOOD OF MODERN ORGANIZATIONS.

05

Adoption

Adoption



Risks?

- Copilot remains a toy or not used
- It is used to replace a search engine
- Erroneous results are not spotted

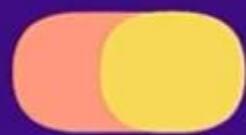
What?

- What can Copilot do for me?
- How to prompt
- Use cases
- Experience sharing

Apps/Tools

- Windows Copilot
- Copilot for M365 (*or others*)

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